

TERMS AND CONDITIONS FOR CALIBRATION / TESTING SERVICES

1. Payment

- 1.1 Full payment along with applicable GST should be made before commencement of Calibration/Testing through NEFT / RTGS in favor of FCRI, Palakkad/Palghat without any deduction of bank commission charges.
- 1.2 The details of payment are to be filled in the Service Request Form (SRF). In case the details of payment are not filled at the time of submission of SRF, amount deposited, date of payment, Transaction details, TDS deducted etc shall be communicated to commercial@fcriindia.com before commencement of the work, without fail.
- 1.3 Our Bank details, GSTIN, PAN and SAC Codes are available at www.fcriindia.com/service-request.
Payment is to be done by e – payment (RTGS/NEFT/IMPS) Favoring Fluid Control Research Institute, Palakkad - 678623
Account No: 10258760349. IFSC Code: SBIN0006640.
State Bank of India (SME Branch) Kanjikode West, Palakkad-678 623
GSTIN: 32AAAAF0138K1Z6 / PAN: AAAAF0138K / Swift Code: SBININBB397 / SAC Code: 998349 for Testing & Calibration

2. Equipment delivery and return

- 2.1 Delivery of the equipment at FCRI for calibration / testing and return of the equipment after calibration / testing are to be arranged by the customer.
- 2.2 On specific request from the customer, FCRI may assist in packing the material in the box / containers in which the items were delivered and forward the same through courier on “To pay” basis.
- 2.3 The equipment is to be sent to the following address with the laboratory name mentioned,
FLUID CONTROL RESEARCH INSTITUTE,
KANJIKODE WEST,
PALAKKAD-678623,
KERALA, INDIA,
FCRI GSTIN: 32AAAAF0138K1Z6
- 2.4 The equipment may be sent to FCRI, such that it reaches FCRI, at least one day prior to the scheduled date of calibration/testing. It is advised to send the equipment in good quality reusable packing and with necessary insurance.
- 2.5 FCRI will not be responsible for damage or loss of equipment during test/calibration/transit. However extreme care will be taken during the handling of equipment at FCRI.

3. Witnessing and Booking of dates

In case witnessing of the testing /calibration is required, it has to be planned in advance and the testing/calibration shall be booked on mutually acceptable dates for which the corresponding lab head is to be contacted.

4. Issue of Calibration / Test Report

- 4.1 All the equipment sent for calibration/test shall have a unique serial number without which, the serial number cannot be incorporated in the report.
- 4.2 If report is to be issued in any other name/address other than correspondence address, please get a request letter from the addressee. Otherwise address in the communications will be incorporated in the report.
- 4.3 Equipment and reports will be released only after realization of full payment along with applicable GST.
- 4.4 FCRI will not be responsible for any delay in issue of reports or any other consequences, which may have been caused due to non-adherence to the above instructions.

5. Malfunctioning of Equipment

If the Calibration / Testing cannot be done due to malfunctioning of the Equipment after assembly, 30% of the quoted price along with GST will be chargeable.

[For any queries you may please contact](#)

Mr. C.S.Manoj(M:9447136665)/ Mr.U.Muthukumar(M:9388266155)
Phone(Direct) : 91 491 2569010